

Q: How do I pre-enroll for the Canada Launch?

A: Go to the Nerium website of your enrolling Brand Partner.

Q: How much does it cost to participate in the Canada pre-enrollment?

A: The pre-enrollment fee is \$10.00 USD plus sales tax. This ensures your placement in the organization.

Q: What is included in my pre-enrollment?

A: You will receive a Nerium replicated website and limited access to your Online Business Center.

Q: Is my pre-enrollment fee refundable?

A: Yes, your pre-enrollment fee is refundable up to 30 days after our official Canada launch.

Q: In what areas of Canada is pre-enrollment available?

A: At this time, only Canadian residents in British Columbia and Ontario are able to participate in pre-enrollment.

Q: I want to enroll as a customer only. Can I pre-enroll?

A: We are not pre-enrolling customers at this time.

Q: After I pre-enroll, will I be able to enroll Brand Partners in the United States?

A: No, you will only be able to pre-enroll residents of Canada.

Q: I already have a Brand Partner account; do I need to still pre-enroll?

A: No, you do not need to pre-enroll if you have a US Brand Partner account.

Q: Will I be able to view my genealogy after I pre-enroll?

A: Yes, you will have access to your genealogy in your Online Business Center, which is included in your pre-enrollment.

Q: Can I create my own website and logos to advertise the Nerium Canada pre-enrollment?

A: No, you may not create your own logos, websites, marketing materials, social media platforms/entities, etc. You will be provided a pre-enrollment replicated website and approved marketing materials.

Q: Will I be able to purchase Nerium products after I pre-enroll?

A: No, you are not able to purchase product at this time. Once we officially launch Canada, our new international product will be available for purchase.

Q: Can a married couple pre-enroll two accounts?

A: No, married couples must share one account and are not able to enroll two accounts.

Q: Are pre-sales of Nerium products able to be sold or purchased?

A: There are to be no pre-sales of product. However, our new international product will be available for purchase after our official Canada launch.

Q: Am I able to market the Canada pre-enrollment at a mall (kiosks or booth), flea market, farmer's market, garage sale, or similar methods/venues?

A: No, this form of business practice is not allowed.

Q: How long do I have to activate my account?

A: You must activate your Brand Partner account within 30 days of our official Canada launch.

Q: How long will the pre-enrollment period be open?

A: The Canada pre-enrollment period will be open from March 4, 2014 until the official Canada launch. Nerium International will alert you once Canada is officially open for business.

Q: What will happen if I do not activate my account after the official Canada launch?

A: Your pre-enrollment account will be terminated if you do not complete the account activation within 30 days from the official launch.